



Key Performance Report 2022/23

How has St Matthew's Housing Association performed?*



Mission Statement:

'Quality, affordable housing locally'

Regulatory Rating1 – Meets the standards



205

Social homes owned

Rents and Charges

Total charges collected

£1,055,046

Average weekly rent increase

3.10%

Voids

Charges not collected due to voids

0.96%

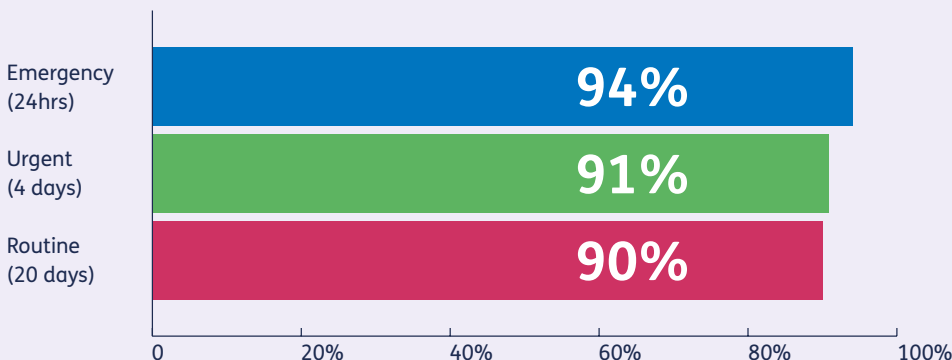
The average amount of days it took to re-let voids

108

Average Weekly Rent

Size of home	General Needs		Supported Housing		Sheltered Housing	
	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)
Non self-contained	-	-	-	-	-	-
Bedsit	-	-	-	-	-	-
1 Bedrooms	9	£68.98	-	-	3	£94.36
2 Bedrooms	57	£79.72	-	-	16	£94.81
3 Bedrooms	79	£90.70	-	-	-	-
4 Bedrooms	41	£88.50	-	-	-	-
5 Bedrooms	-	-	-	-	-	-
6 or more Bedrooms	-	-	-	-	-	-

Maintenance which met the Association targets



% of occupied stock meeting Decent Home Standard

100%

Complaints

1st Stage Complaints	2nd Stage Complaints	Ombudsman Referrals
1	0	0

Anti-Social Behaviour



6

cases of anti-social behaviour were reported



6

cases of anti-social behaviour were resolved

Adaptations



3

minor adaptations completed in this year

0

major adaptations completed in this year

Compliance with Statutory Obligations

Gas Safety Certificates (CP-12) up-to-date

95%



Required Fire Risk Assessments carried out

100%



Required Carbon Monoxide Alarms fitted

100%



Voids

Void time	Lettable		Unlettable	
	Shared	Self-Contained	Shared	Self-Contained
Under 6 weeks	-	-	-	-
Over 6 weeks to 6 months	-	-	-	-
Void over 6 months to 1 year	-	-	-	1
Void over 1 year	-	-	-	-

Want to know more?

If you want to find out more about your Associations performance, you can visit their website at www.smha.co.uk or contact them office@smha.co.uk directly.

You can also visit the Department for Communities Website at www.communities-ni.gov.uk/articles/housing-regulation for further information about your Association. There you can:

- compare your Association's performance with other Associations;
- examine your Association's Regulatory Judgement; and
- find out more about our role and how we work.

*To carry out this assessment we rely on the information provided to us being accurate and complete. We do not accept liability if this is not the case.