



Key Performance Report 2021/22

How has Abbeyfield & Wesley Housing Association performed?



Mission Statement:

'To enrich lives through great homes, services and communities'.

Regulatory Rating 1 – Meets the standards



293

Social homes owned

Rents and Charges

Total charges collected

£3,716,079

Average weekly rent increase

Supported Sheltered Housing &

Sheltered Housing **2.2%**

Care Home **3%**

Voids

Charges not collected due to voids

26.2%

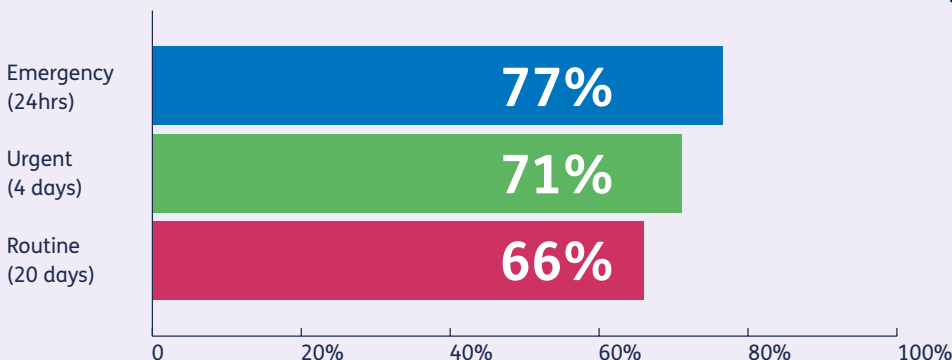
The average amount of days it took to re-let voids

171

Average Weekly Rent

Size of home	General Needs		Supported Housing		Sheltered Housing	
	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)	Registered Housing Association – total stock owned	Average weekly rent (excluding Rates but including Service Charges)
Bedsit	-	-	188	£434.92	-	-
1 Bedrooms	-	-	-	-	91	£97.37
2 Bedrooms	9	£95.21	-	-	5	£109.43
3 Bedrooms	-	-	-	-	-	-
4 Bedrooms	-	-	-	-	-	-
5 Bedrooms	-	-	-	-	-	-
6 or more Bedrooms	-	-	-	-	-	-

Maintenance which met the Association targets



% of occupied stock meeting Decent Home Standard

100%

Complaints

1st Stage Complaints	2nd Stage Complaints	Ombudsman Referrals
10	0	0

Anti-Social Behaviour



0
cases of anti-social behaviour were reported



N/A
cases of anti-social behaviour were resolved

Adaptations



4
minor adaptations completed in this year
0
major adaptations completed in this year

Compliance with Statutory Obligations

Gas Safety Certificates (CP-12) up-to-date
99%



Required Fire Risk Assessments carried out
100%



Required Carbon Monoxide Alarms fitted

100%



Voids

Void time	Lettable		Unlettable	
	Shared	Self-Contained	Shared	Self-Contained
Under 6 weeks	4	-	1	1
Over 6 weeks to 6 months	5	3	1	-
Void over 6 months to 1 year	7	2	2	-
Void over 1 year	28	7	15	-

Want to know more?

If you want to find out more about your Associations performance, you can visit their website at www.abbeyfieldandwesley.org.uk or contact them info@abbeyfieldandwesley.org.uk directly.

You can also visit the Department for Communities Website at www.communities-ni.gov.uk/articles/housing-regulation for further information about your Association. There you can:

- compare your Association's performance with other Associations;
- examine your Association's Regulatory Judgement; and
- find out more about our role and how we work.