



**DfC**

Department  
for Communities

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# Regulatory Framework

Clanmil Housing Association - Regulatory Judgement

Report 2017/18

## Introduction

The Department for Communities (DfC) is the Regulatory Authority for Registered Housing Associations (RHAs) in Northern Ireland. The Housing Regulation Branch within DfC undertakes this Regulation activity on behalf of the Department and we seek to protect the interests of tenants, homeless people and others who use the services provided by RHA's. To ensure this is achieved, RHAs must provide us with the necessary information on a regular basis to demonstrate how the Regulatory Framework Standards are being achieved.

## RHA Background

Clanmil was first registered as a Housing Association in 1969. On 2 October 1996, the Association was re-registered as a non-profit making Industrial and Provident Society as Clanmil Housing Association Limited (to be known as Clanmil Housing). The Association currently employs around 260 staff. It has in excess of 4,000 units of social housing comprising:

- Family homes
- Independent living for older people
- Supported housing for people with dementia

## Regulatory Approach

Through our risk-based and proportionate approach to regulating RHAs, we focus our attention on the important risks and key aspects of the RHA's performance. This includes having different levels of engagement depending on the RHA's risk and performance profile.

When we refer to risk, we are talking about the risk to the interests of tenants and other service users. This may not always be the same as an RHA own detailed assessment of the operational risks it faces. This judgement is completed in accordance with the risk based approach to Regulation introduced in April 2017.

## Overall Opinion

**Regulatory Judgement:**

**Clanmil Housing  
Association**

**1**

Meets the requirements

Based on a review of the evidence submitted by the RHA, Housing Regulation Branch has determined that Clanmil has demonstrated that they meet the Regulatory Standards for Governance, Finance and Consumer. Further information on our Regulatory Standards can be obtained within the following Advice Note; [How we Regulate](#)

## Assessment Findings

### Outcome of Governance Standard - MET

#### **Governance Standard 1:**

Clanmil demonstrated that they have effective governance arrangements in place that deliver their aims, objectives and intended outcomes for tenants and potential tenants in an effective, transparent and accountable manner.

#### **Governance Standard 2:**

Clanmil demonstrated that they have a robust approach for assessing and managing their risks. In addition, they demonstrated that they have an effective decision-making process in place allowing informed and transparent decisions to be made.

## Outcome of Finance Standard - MET

### **Finance Standard 1:**

Clanmil demonstrated that they manage their resources effectively to ensure financial viability is maintained in the short, medium and longer term.

### **Finance Standard 2:**

Clanmil articulated and delivered a comprehensive and strategic approach to achieving value for money in meeting their organisation's objectives.

## Outcome of Consumer Standard - MET

### **Consumer Standard 1:**

Clanmil demonstrated that they manage their business so that tenants and other customers find it easy to participate and influence decisions at a level they feel comfortable with.

### **Consumer Standard 2:**

Clanmil demonstrated that they provide 'Decent Homes' standard accommodation with good service quality choices appropriate to the diverse needs of their tenants.

### **Consumer Standard 3:**

Clanmil illustrated how they contribute to supporting vibrant communities, encouraging tenant opportunities and promoting well-being.

## Anticipated Level of Engagement for 2018/19:

**Level 1** – Where following submission of the Regulatory Standards Annual Return (RSAR) and required financial information, we are content there is sufficient assurance and little additional contact is required unless other matters arise.

Further information on how we reach our Regulatory Judgment decision and the different levels of engagement can be found in the following advice note; [Regulatory Judgements and Engagements](#)